



Terms of Sale 2015

FREIGHT

Buyer is responsible for all freight charges, unless Vanguard Orthopedic Sales Inc. decides otherwise.

WARRANTY

The Company warrants that each of the products as delivered to the user of the Product will conform to the warranty supplied by the Company with respect to that Product. THIS IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY THE COMPANY. THE COMPANY MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

RETURN AUTHORIZATION POLICY

Prior authorization by Vanguard Orthopedic Sales Incorporated is required before merchandise can be returned. This number must be written on your "Shipping Label" and packing list. All returns will be refused if the Return Authorization (RGA) does not appear on the label. To obtain your Return Authorization Number, contact Vanguard Orthopedic Sales Inc. 225-286-5180. To expedite your return Authorization Number, please have available your original Purchase Order Number and Vanguard Orthopedic Sales Inc Invoice Number.

Merchandise must be returned in original sealed package.

- Return Authorization numbers are only valid for 30 days.
- Merchandise not received by Vanguard Orthopedic within 30 days will not be accepted.
- Authorized returns will be subject to:
 - Product ordered in error may be returned within 30 days of order date without being assessed a restocking charge. **Buyer is responsible for all freight associated with the delivery and return of product.**
 - Returns requested between 31 and 90 days after order date will be subject to a 20% restocking charge.
 - Returns after 31 days will be credited against future purchases only.
- **90 days A.R.O. - no merchandise return will be authorized.**
- Return freight is responsibility of customer.
- **No used or open merchandise is eligible for return.**
- Broken product, call Vanguard Orthopedic Sales Customer Service for information.

DISCOUNT POLICY

Please refer to your Vanguard Orthopedic Sales Inc Price List.